

**FINANCE & PERFORMANCE SCRUTINY COMMITTEE - TUESDAY, 28
NOVEMBER 2023**

**Report of the Head of Transformation, Strategy and Performance
Lead Member: Cllr Miah**

Part A

PERFORMANCE MONITORING (QUARTER 2) REPORT

Purpose of Report

To provide performance monitoring information and results for the second quarter of 2023-24, in respect of the Corporate Delivery Plan objectives and Key Performance Indicators for Charnwood Borough Council.

Recommendations

That the Committee note the performance results; associated commentary and the explanations provided.

Reasons

To ensure that targets and objectives are being met, and to identify areas where performance could be improved.

Policy Justification and Previous Decisions

Quarterly reporting of performance is a key element of monitoring progress towards delivering the Council's Corporate objectives and initiatives as set out in the Corporate Delivery Plan.

Implementation Timetable including Future Decisions

The Committee has the option to use the performance information to suggest new items for the work programme of the Finance and Performance Scrutiny Committee.

Report Implications

Financial Implications

None directly arising from this report.

Risk Management

The risks associated with the decision Committee is asked to make and proposed actions to mitigate those risks are set out in the table below.

Risk Identified	Likelihood	Impact	Overall Risk	Risk Management Actions Planned
Failure to maintain a rigorous and embedded performance management framework could adversely impact on the achievement of the outcomes and objectives set out in the Council's Corporate Strategy.	Unlikely (2)	Significant (2)	Low (4)	Quarterly performance monitoring, including reporting to Senior Leadership Team, and this Committee.

Equality and Diversity

An overarching Equality Impact Assessment has been undertaken on the Corporate Strategy (2020-2024) to consider the overall impact on our communities. Subsequent Equality Impact Assessments are undertaken on individual tasks and activities, if appropriate.

In supporting the Corporate Strategy (2020-2024), the Corporate Delivery Plan 2022-2023 has a strong focus on activities and performance indicators which support residents' priorities and those areas that the Council recognises as requiring additional support; therefore, delivery of the Corporate Delivery Plan is beneficial for many of those within the community who need us the most.

Climate Change and Carbon Impact

The Corporate Delivery Plan specifically covers climate change and carbon impact under the first theme within the plan, "Caring for the Environment." The theme features two objectives to "take action to become a carbon neutral organisation by 2030 to help tackle climate change" and "help protect our environment by using all powers available to tackle those who threaten it". These objectives focus on the work the Council has completed to tackle and support climate change and carbon impact.

Crime and Disorder

The Corporate Delivery Plan specifically covers crime and disorder under the second theme within the plan, "Healthy Communities." The theme features an objective to "continue to work with partners to make our towns and villages safer places to live, work and visit."

This objective focusses on the work that the Council has completed to reduce anti-social behaviour, reduce burglaries, and reduce re-offending as well as reassuring residents and increasing confidence that effective action is being taken by the Council and its key partners in this area.

Wards Affected

All wards.

Publicity Arrangements

Not applicable.

Consultations

Not applicable.

Links to the Corporate Strategy

Caring for the Environment	Yes
Healthy Communities	Yes
A Thriving Economy	Yes
Your Council	Yes

Background Papers: Cabinet. 16th January, Item 8, Corporate Strategy 2020-2024

Cabinet, 9th March, Item 10, Corporate Delivery Plan 2023-24

Officers to contact: Helen Gretton
Head of Transformation, Strategy and Performance
Tel: 01509 634556
Helen.Gretton@charnwood.gov.uk

Vicky Brackenbury
Transformation and Improvement Manager
Tel: 01509 634504
Vicky.Brackenbury@charnwood.gov.uk

Part B

Background

1. The Committee receives performance reports on a quarterly basis to allow it to monitor progress against achieving the agreed targets which support the delivery of the Council's objectives as set out in the Corporate Strategy (2020-2024) and Corporate Delivery Plan for 2023-2024. As part of the scrutiny arrangements, it is envisaged that the Committee will be forward and outward looking and review performance through investigating how performance can be improved. A full Q2 overview can be found in appendix A.
2. 2023 continues to be a challenging year as the authority navigates through various national and regional challenges. The cost-of-living crisis remains a persistent concern. Rising inflation and increased energy costs have placed significant financial strain on residents. These factors have impacted the Council and its residents.
3. The attached report presents detailed performance results for quarter two 2023-2024, which is the final year of the current Corporate Strategy (2020-2024). The report provides explanations and commentary in respect of poor performance or non-achievement of targets and details remedial actions being taken where appropriate. The report focuses on detailed information and dashboard reporting to provide the Committee with the information required to sufficiently scrutinise performance.
4. As agreed at the Cabinet meeting on the 7th April 2022, 6 monthly contextual / place indicator information will be shared with the Committee based on datasets available at that point in time. A further update is provided in appendix B of this report.
5. The Office for Local Government (Oflog), an office of the Department for Levelling Up, Housing and Communities has been established to provide authoritative and accessible data and analysis about performance of local government. The strategic objectives of Oflog are to:
 - empower citizens with information about their local authority, enabling them to hold local leaders to account.
 - increase local leaders' and councils' understanding of their relative performance, supporting them to improve and better innovate.
 - increase central government's understanding of local government performance, highlighting excellence and identifying risk of failure to facilitate timely and targeted support.

Oflog is taking an iterative process and its functions will develop over a number of months. Oflog aims to improve the transparency of local government performance through a number of datasets that will be visible on the Local Authority Data Explorer. As more information emerges, additional updates will be provided to the Committee.

Appendices

Appendix A – Quarter two performance report 2023-24.

Appendix B – Place / contextual information.